

## 99211 Billing Summary

This document is meant to be a resource when creating a process and protocol for interdisciplinary care that includes an RN and physician. It may not include up to date coding or reimbursement information and is meant only to provide examples of billing and CPT codes you may consider as you establish your organizations' policies for interdisciplinary care.

**99211** – Office or other outpatient visit for the evaluation and management of an **established** patient that **may not require the presence of a physician** or other qualified health care professional. Usually, the presenting problem(s) are minimal. Typically, 5 minutes are spent **performing or supervising** these services. (Even though services may be provided by an RN, the supervising physician would bill for them because they are performed under his/her supervision.)

- Specific standing orders must be developed for each service the RN would be providing and they must be signed by the program's medical director.
- RNs must be working directly under their medical director and/or physician supervisor (doesn't have to be the medical director) who is available at all times the RN would be providing services. Minimally the physician must be available via phone if they are not on site.
- The RN would only be providing services that are included in the standing orders or the patient's plan of care. The services provided can be billed with 99211 if the services and corresponding documentation meet the criteria for this code AND may also include additional CPT codes (as noted for most procedures below). 99211 does not have to be billed for each encounter. If other codes meet the service provided you would not bill 99211 in addition to the other code. (e.g. immunization only visit: bill immunization and admin codes) These are all billed under the supervising physician.

### **Typical 99211 services provided by an RN and supervised by a physician include:**

Immunizations

STI/HIV counseling, testing and treatment

Pregnancy counseling and testing

First aid and minor acute care

Chronic illness education and follow up (e.g. asthma)

### **Documentation**

Key Components of Documentation Required for 99211 Billing:

- Minimal Medical Decision Making (use of standing orders to provide care)
- Chief Complaint (presenting reason for visit)
- Care provided to patient – history of present illness, review of systems, physical examination. No minimums required for this level of service if relevant for the services provided. If providing educational services, document time spend and what was discussed.